What is claimed is:

- 1. A method for modeling a web server, comprising:
- 2 \ identifying a plurality of sub-systems for the server;
- 3 \ representing each sub-system as a queue, with each queue operably coupled
- 4 together, and
- 5 iteratively adjusting an arrival rate and a service time for each queue to
- 6 account for performance by other queues.
- 1 2. The method of claim 1, wherein said plurality of sub-systems comprises one
- 2 or more of a set comprising a transaction control protocol/internet protocol sub-
- 3 system, a hypertext transfer protocol sub-system, an input/output sub-system, and an
- 4 active script component sub-system.
- 1 3. The method of claim 1, wherein each sub-system is modeled as a finite-
- 2 buffer, finite server queueing system.
- 1 4. The method of claim 2, wherein said transaction control protocol/internet
- 2 protocol sub-system comprises a first finite listen queue served by a listener daemon.



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- 1 5. The method of claim 2, wherein said hypertext transfer protocol sub-system
- 2 comprises a second finite listen queue served by one or more multi-threaded
- 3 hypertext transfer protocol daemons with N_{http} separate server threads.
- 1 6. The method of claim 2, wherein said input/output sub-system comprises a
- 2 finite number N_{buf} of network buffers served by an input/output controller.
- 1 7. The method of claim 6, wherein said input/output controller serves each
- 2 network buffer using a polling system.
- 1 8. The method of claim 2, wherein said transaction control protocol/internet
- 2 protocol sub-system TCP/IP is represented as an $M(\lambda_{file}) / M(\tau_{tcp}) / N_{tcp} / 0$ blocking
- 3 system.
- 1 9. The method of claim 2, wherein said hypertext transfer protocol sub-system
- 2 is represented as an $M(\lambda_{http}) / M(\tau_{http}) / N_{http} / Q_{http}$ queueing system.
- 1 10. The method of claim 2, wherein said input output sub-system is represented
- 2 as an $M(\lambda_{buf})$ / $M(\tau_{buf})$ / N_{buf} / ∞ queueing system.

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- 1 A method for modeling a web server, comprising:
- 2 (a) identifying for the server a transaction control protocol/internet
- 3 protocol (TCP/IP) sub-system, a hypertext transfer protocol (HTTP) sub-system, and
- 4 an input output (I/O) sub-system;
- 5 (b) representing each sub-system as a queuing system;
- 6 (c) computing an upper bound performance for said I/O sub-system by
 7 assuming a first predetermined blocking value for said TCP/IP sub-system and
 8 HTTP sub-system;
- 9 (d) computing an upper bound performance for said TCP/IP sub-system 10 and HTTP sub-system by assuming a first predetermined I/O sub-system waiting 11 time;
 - (e) computing a lower bound I/O performance by assuming a second predetermined blocking value for said TCP/IP sub-system and HTTP sub-system;
- 14 (f) computing a lower bound performance for said TCP/IP sub-system
 15 and HTTP sub-system by assuming a second predetermined I/Q sub-system waiting
 16 time; and
- 17 (g) repeating steps (c) (f) to generate successively tighter bounds until 18 convergence.

- 1 12. A machine-readable medium whose contents cause a computer system to
- 2 model a web server, by performing the steps of:
- 3 \quad identifying a plurality of sub-systems for the server;
- 4 representing each sub-system as a queue, with each queue operably coupled
- 5 together; and
- 6 iteratively adjusting an arrival rate and a service time for each queue to
- 7 account for performance by other queues.
- 1 13. The machine-readable medium of claim 12, wherein said plurality of sub-
- 2 systems comprises one or more of a set comprising a transaction control
- 3 protocol/internet protocol sub-system, a hypertext transfer protocol sub-system, an
- 4 input/output sub-system, and an active script component sub-system.
- 1 14. The machine-readable medium of claim 12, wherein each sub-system is
- 2 modeled as a finite-buffer, finite server queuing system.
- 1 15. The machine-readable medium of claim \(\)3, wherein said transaction control
- 2 protocol/internet protocol sub-system comprises a first finite listen queue served by a
- 3 listener daemon.
- 1 16. The machine-readable medium of claim 13, wherein said hypertext transfer
- 2 protocol sub-system comprises a second finite listen queue served by one or more
- 3 multi-threaded hypertext transfer protocol daemons with N_{http} separate server
- 4 threads.
- 1 17. The machine-readable medium of claim 13, wherein said input/output sub-

- 1_{x} system comprises a finite number N_{buf} of network buffers served by an input/output
- 2 \controller.
- 1 18. The machine-readable medium of claim 17, wherein said input/output
- 2 controller serves each network buffer using a polling system.
- 1 19. The machine-readable medium of claim 13, wherein said transaction control
- 2 protocol/internet protocol sub-system TCP/IP is represented as an $M(\lambda_{file}) / M(\tau_{tcp}) /$
- 3 N_{tcp} / 0 blocking system.
- 1 20. The machine-readable medium of claim 13, wherein said hypertext transfer
- 2 protocol sub-system is represented as an $M(\lambda_{http}) / M(\tau_{http}) / N_{http} / Q_{http}$ queueing
- 3 system.
- 1 21. The machine-readable medium of claim 13, wherein said input/output sub-
- 2 system is represented as an $M(\lambda_{buf})$ / $M(\tau_{buf})$ / N_{buf} / ∞ queueing system.

- 1 22. A machine-readable medium for modeling a web server, comprising:
- (a) identifying for the server a transaction control protocol/internet
- 3 protocol (TCP/IP) sub-system, a hypertext transfer protocol (HTTP) sub-system, and
- 4 an input/output (I/O) sub-system;
- 5 (b) representing each sub-system as a queuing system;
- 6 (c) computing an upper bound performance for said I/O sub-system by
- 7 assuming a first predetermined blocking value for said TCP/IP sub-system and
- 8 HTTP sub-system;
- 9 (d) computing an upper bound performance for said TCP/IP sub-system
- and HTTP sub-system by assuming a first predetermined I/O sub-system waiting
- 11 time;
- (e) computing a lower bound I/Q performance by assuming a second
- predetermined blocking value for said TCP/IP sub-system and HTTP sub-system;
- 14 (f) computing a lower bound performance for said TCP/IP sub-system
- and HTTP sub-system by assuming a second predetermined I/O sub-system waiting
- 16 time; and
- 17 (g) repeating steps (c) (f) to generate successively tighter bounds until
- 18 convergence.